



NEWSLETTER - SUMMER 2021

Note From Heidi

Another whirlwind quarter has made it into the history pages of 2021! So much is happening in 1st Credentialing that I want to take a few minutes and catch everyone up regarding our new hires.

Our dynamic growth has led us to bring on several new employees. Our new manager, Valerie Albert will be overseeing some of our teams along with Ashley Caruthers. Valerie has been working diligently to learn our processes and our clients. We are excited to have such a wonderful addition to our team, and we invite you to give her a “welcome” when you get the opportunity to work with her.

I also would like to highlight our newest Senior Coordinators who are doing a great job of keeping our clients happy. They are Christian Franklin, Julie Weaver, Amy Payne and Dawn Reid. And again, we are excited to have such amazing people who bring many years of credentialing experience to our team. This, in conjunction with our already existing staff of Coordinators, means our clients are in very capable hands!

As always, thank you for your trust in 1st Credentialing and we hope you have a safe and happy summer.

Please take a minute to review our new website and let us know if there is anything we can do for you. Visit 1stCredentialing.com or follow us on Twitter: [@1st_credent](https://twitter.com/1st_credent) or Facebook: [Facebook.com/1stCredentialing](https://facebook.com/1stCredentialing)

Heidi Henderson
Founder/Principal, 1st Credentialing



Heidi Henderson

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Payor Enrollment Mistake #4: Actively Manage the Process and Provide Prompt Response

This may sound odd, but the best advice we can give after you submit your payor enrollment application is to be the best customer service representative you can be...[keep reading](#)

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Payor Enrollment Mistake #5: The Social Media Game – The Good, The Bad, and The Inevitable

So, what are the implications for medical providers and the healthcare industry overall? There are three that matter the most...[keep reading](#)

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Payor Enrollment Mistake #6: Failing to Verify Your Supporting Documents are Current

DO NOT WAIT! That is our message and our mantra when it comes to perishable documents. What is a perishable document? A perishable document is a document that has an expiration date...[keep reading](#)

Summertime BBQ Tips



We thought, during this especially hot summer, we'd share some barbeque tricks to help make your next grill out mouth-watering! Watch the video [here](#).

Tips Include:

- The Potato Trick
- The Ice Cube Trick
- The Apple Juice Trick
- The Sausage Trick
- ...and more!

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