1st Credentialing
You Focus on Patients. We Focus on You.

Hello!

Technology has become a big part of our work life, so in this newsletter I want to focus on telling you how 1st Credentialing is using technology to improve our services for you and our employees. We all know that insurance companies are in a gray area when it comes to technology, and by this I mean, they are creating portals which implies technology, but on the back end, it is all a manual process. Because their use of automation is limited, the processing times continue to be very long. Because insurance companies are not (yet) technology driven, 1st Credentialing has been committed to creating automation on our end to help expedite the process with our clients and our teams.

One example of how we automate the process for you is our client portal. As you know, our portal is already so helpful in allowing you to run reports, upload documents, find any projects with missing information, and resend signature requests for contracts. On-boarding your providers is our next step!

We will soon be able to have all of our clients "talk" to their Sr. Coordinator directly by uploading new provider information for on-boarding purposes, creating the projects (list of insurances) needed for the provider, and give us all of the necessary information…right at your fingertips!

1st Credentialing also uses technology which benefits our employees, and ultimately, you! These are systems you will not see or use, but will work in your favor because it helps to expedite the process within our team. We use many tools, which we have created, to ensure your work is processed as quickly as possible. Our software team has designed a program that fills out online forms, portal forms, and pdf forms directly from our software system. We use an automated phone system which puts our calls in a que and calls the insurances and alerts us once a human is on the line. This allows us to do other things while we are waiting on a person to pick up! Our team also uses our software to add your recredentialing dates, malpractice renewal date, as well as license and certificate renewal dates, so that it will automatically email you at 90-60 and 30 days as a reminder to renew.

All of the technologies we use helps our employees manage your projects faster and more accurately than ever before. But we are not stopping here! Our software and management team works hard on bringing new ideas to life every day. Stay tuned!

Together, we can be efficient and timely in getting the job done!

Heidi Henderson
Founder/Principal, 1st Credentialing

WHAT IS AN NPI TYPE I AND TYPE II?

The National Provider Identifier or NPI is a 10 digit number used for both a provider and a business, so that they can be identified for all HIPAA transactions. Everyone who qualifies for a number will need to have one in order to be paid by Medicare or other health plans.

[Read More]

REMINDER: TEXAS MEDICAID'S NOTICE TO UPDATE EMAIL ADDRESSES

As a reminder Texas Medicaid requires the provider email address be updated as needed so that notices can go to providers, especially those who need recredentialing or other immediate needs

[Read More]

RECIPE:

INGREDIENTS BRUSCHETTA -IN ITALIAN, A 'CH' IS ALWAYS PRONOUNCED AS A 'K'. THEREFORE, BRUSCHETTA SHOULD SOUND LIKE BRU-SKETT-AH.

Ingredients:
- 1 French baguette, cut into 1/2 inch thick circles.
- 8 plum tomatoes, diced.
- 1 cup chopped fresh basil.
- ½ red onion, minced.
- freshly ground black pepper.
- 3 cloves garlic.

JOIN US ONLINE!

COMPLIMENTARY —— **CONSULTATION** —— **AVAILABLE**

[CLICK HERE] TO GET STARTED